

# Newsbreak

May 2021 Publication of the  
Minnesota Professional Towing Association



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## MPTA Legislative update



The legislature re-convened on Tuesday, April 6<sup>th</sup> after their Easter/Passover break. All policy committee deadlines have passed and the finance deadline for major finance bills was April 9<sup>th</sup>. Many legislators including authors of MPTA bills have told MPTA this year has been a mess with only a fraction of bills receiving hearings and they will push our MPTA bills next session when the legislature should be back to normal with in-person hearings and floor sessions. As of three weeks ago, the House had sent a whopping 6 bills to the Governor.

The adjournment date is May 17, but with significant differences between the House, Senate and Walz Administration, many feel the fiscal budget deadline of June 30<sup>th</sup> may be the real deadline this year. If the legislature doesn't strike a new two-year budget deal by June 30<sup>th</sup>, the government partially shuts down.

The two things that should help the legislature strike a deal is the fact that the \$1.3 billion deficit turned into a \$1.6 billion surplus last month and that Congress has passed the federal COVID stimulus package that will send \$2.6 billion to the state treasury and an additional \$2.1 billion to counties and local units of government. It is still not clear what guidelines or strings attached to those funds, so that money has not been counted as part of Gov. Walz's revised budget plan he announced last week.

Few weeks ago, MN Senate passed a bill for the state of Minnesota to Conform with the Feds forgiving the tax liability on PPP loans. Bill currently in MN House.

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Email: [admin@mnprotow.org](mailto:admin@mnprotow.org)

**If you would like to make a  
contribution to help with the legislative  
efforts, please send your donations to:**

**MPTA  
2886 Middle Street  
Little Canada, MN 55117**



## Message From MPTA President Ron Gardas Jr.

Hello everyone,

Our industry is just like all others right now...struggling to find employees. In talking to many owners/managers, all of us are trying additional ways to attract qualified help. A couple of small things we could all do to make sure we are promoting our industry in the best possible way is wearing clean uniforms, interacting with customers professionally, and being proficient in our work is just a few things that might attract people to our industry. Just like in years past, MPTA is planning up to four training schools this year. Also make sure that you are doing your own in-house training. Our industry is not perceived in the best light all the time with TV shows like Hustle & Tow, and Lizard Lick Towing. It is up to all of us to show that professional towing companies are not like what is on TV.

Something I am extremely excited about is an all-new **Minnesota Professional Towing Association Hall of Fame**. There are many men and women that have helped get our industry in Minnesota moving forward. This is to highlight their lives and careers thanking them for their contributions. Here's a couple of points on how it works:

MPTA will be accepting the first 10 nominations via applications.

There are three categories of criteria –

- Product innovation,
- Exemplary dedication,
- Industry leadership/professional achievement.

MPTA will be inducting a max of three nominations per year. If more than 3 of the 10 nominees get votes, the next 2 with the most votes will automatically be carried over. A nominee can be carried over for a max of 2 years.

The voting committee will be the sitting President, Executive Director and three general members. MPTA is randomly drawing the members from the membership directory and they will remain anonymous.

The first Hall of Fame induction ceremony will be at the annual meeting in the fall.

I look forward to seeing the nominations,  
Ron Gardas Jr

Ron Gardas Jr  
*Vice President – Heavy Operations*  
*President – Minnesota Professional Towing Association*

**Twin Cities Transport & Recovery**

Office: 651.642.1446  
Cell: 612.867.5549



## Good Crowd at Florida Tow Show

MPTA Members and Board Members attended the industry's first tow show since 2019 following the 2020 shut-downs of convention activity. With the Covid vaccines in full play and Florida being more open for business than any other state, towers came from all over the country to Orlando and the Hilton Buena Vista Palace where the Florida Wrecker Operators of Florida put on the three-day event, two days devoted to exhibits indoor and outside.

Exhibitors were thrilled with being able to do business once again face to face with hundreds of tow business owners. Most attendees did not wear masks; many exhibitors had masks, sometimes up, sometimes down. Covid concern did not appear prominent. The show offered a wide diversity of products and services.

Estimated total attendance was several thousand industry personal. The show bode well for the other shows resuming this year. American Towman has four shows planned; San Antonio in August, Las Vegas in September, Cleveland in October, and Baltimore in November. Check show dates at [towshow.com](http://towshow.com).

Suppliers and towers alike were anxious to engage again in a face to face venue at the Hilton Orlando Buena Vistas Palace. Since Florida has been one of the most open states during the Covid Pandemic, and tow operations have been working through these challenging times, a good crowd of tow operators from the sunshine state is expected. The show's promoters are hopeful as well the show will draw its fly-in crowd as it has for the past five decades.

The show is offering plenty of hospitality with Jerr-Dan distributors hosting food and drink on Thursday and Saturday nights, and Miller Industries hosting the show's Friday night "Street Party."



## **TRAA Advocates for Towers on ATA's Towing Task Force**

The Towing and Recovery Association of America (TRAA) has secured a seat to represent towers on a Towing Task Force that was formed by the American Trucking Association (ATA).

The Towing Task Force plans to release resources for truckers on how to prevent becoming a victim of what they believe is billing fraud. Second, they plan to introduce two pieces of model legislation in conjunction with the American Property and Casualty Insurance Association and the Coalition Against Insurance Fraud.

According to Jennifer Wieroniey, Executive Director of ATA's National Accounting & Finance Council, "The first bill would provide more protections for consumers against towing companies through tools such as regulating when a tow can occur and mandating more transparent billing practices, like the use of a rate sheet and itemized invoices... The second bill would outlaw 'runners' who solicit their tow services at the scene of an accident without being requested by law enforcement or any parties involved in the accident. As the national's towing association, TRAA will be the tower's advocate on ATA's Towing Task Force.

## **One Year Later—COVID-19's Impact on Gasoline Demand**

By Brian Norris

ROCKVILLE, Md.—Gasoline demand has surpassed year-ago levels for the first time since the start of the COVID-19 pandemic. Same-store gasoline sales volumes in the U.S. took a nosedive last year during the week ended March 21, 2020, declining by 23.6% from same-week 2019 levels. The declines in subsequent weeks were even more dramatic, with the largest seen during the week ended April 11 that saw spring-2019 levels of gasoline sales volumes nearly cut in half.

For the same week this year, however, OPIS Demand data indicate that volumes surpassed 2020 levels by 10% on a same-store sales basis.

Those numbers vary widely depending on which part of the country you are located. The Southwest region surpassed 2020 volumes by 15%, with the Southeastern part of the U.S. only surpassing 2020 levels by 8.6%, largely due to many states in the Southeast not moving as quickly to mandate stay-at-home orders as the rest of the country did last year.

Despite the positive year-over-year posting, gasoline demand substantially trails 2019 pre-pandemic levels. When compared to the same week two years ago, volumes are off by 16% nationally. In fact, the demand recovery seems to have stalled, as volume deficits compared with the previous year have mostly hovered in the range of 15% to 18% below prior-year levels since the start of 2021. The declines from 2019 also vary widely by region, with the West trailing 2019 by 21.9% and the Southwest only trailing pre-COVID-19 volumes by 9.4%.

The regional disparity in gasoline demand recovery is also apparent when looking at state-level data.

California saw some of the earliest declines in gallons sold due to the West Coast largely being the early epicenter of the COVID-19 pandemic in the U.S. Compared to last year, gasoline sales are up 14.6% in California, however volumes still trail same-week 2019 by 22.7% on a same-store basis.

Florida, on the other hand, was not as quick to enact quarantine mandates, and the data paint a very different demand picture. Fuel retailers in Florida saw a much-smaller 6.4% increase versus last year and only trail demand levels from two years ago by 11.2%.

The question remains, how far will demand bounce back?



# TOW INDUSTRY WEEK

## Protect Your Company's Online Reputation

By Randall C. Resch

An attorney contacted me regarding whether tow owners should respond to on-line reviews? While I know no written practice requiring owners answer bad reviews, I believe there's value for tow companies to get in-front of potentially damaging complaints. A disgruntled customer can create long-term damage to your company's reputation.

Today's social media is where customers learn about your company when searching for tow services. While some tow owners feel social media is filled with false information, complaints are damaging when viewed by others, especially new customers. Do you monitor what is said about your company? Even if a complaint is true, do you conduct damage control?

Recently, I looked for a contractor to handle a difficult repair at my house. Although many contractors received complimentary remarks, other contractors did not as customers cited shoddy work and management failing to return calls. Because no one responded and complaints went unanswered, I shied away from calling those companies. The fact is: once complaints are posted, they do not go away.

Handling complaints is an easy process in which tow owners should be involved. Although responding to complaints takes time, what is the downside to not responding? It is imperative to address a customer when you learn they have a problem. At minimum, invite the complainant to initiate a complaint form. There is no perfect business free of complaints. Handling complaints is a tough part of doing business, but there is an easy way to approach them in four steps called "LAST."

**Listen** – A complaining customer wants you to hear their story. Let them discuss their concerns.

**Apologize** – Whether right or wrong, say that you understand the nature of their complaint and you will investigate the matter. Do not flippantly tell them to pack sand.

**Solve** – When complaints are justified, offer a settlement or action to satisfy their complaint.

**Thank You** – Those words are powerful and beneficial in ending disputes. Thank your customer for their cooperation and patience.

Ignoring customers can make life a living-hell when no effort is made to satisfy them. If they take their rage to social media, your reputation takes the hit. To your advantage, you can initiate a professional, thoughtful response that counteracts their complaint. Managing media sites is important. It need not be expensive but requires dedication to an active response. Why not dedicate a senior employee or manager to monitor sites and respond on your company's behalf?

I believe doing something is far better than doing nothing. A successful or amicable handling of customer complaints results in them writing a fairer review versus that of simply trashing you. Fair or unfair, ignoring customer concerns only can have a negative effect on future business.

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## Basic Light Duty Tow Truck Operator

One Day Hands-On Training Class - **May 19, 2021**

Held at "Together Place Church" - 3860 Flowerfield Road, Blaine, MN 55014

*The one day course focuses on the basics of everyday towing with a 1-ton, flatbed, basic hook-ups, use of dollies, and wheel lifts with limited classroom instructed by Ron Feist, Ron Gardas Jr. and the Minnesota Professional Towing Association Board of Directors.*



### Send completed form to:

MPTA  
2886 Middle Street  
Little Canada, MN 55117  
Phone: 651-487-2231  
Fax: 651-487-2447  
nikki@mnssa.com

### Hands-On Training

#### Members:

\$195.00 per student

#### Non-Members:

\$295.00 per student

- Minimum of 15 participants to hold class
- Cancellation Policy - credit only for future schools

### Hotel:

Country Inn & Suites

5995 Rice Creek Pkwy  
Shoreview, MN 55126  
651-784-6000

### Wednesday, May 19, 2021 Agenda

7:30am Registration

8:00am to 5:00pm Classroom & Hands-on Training

- Breakfast and lunch will be provided.
- A pair of gloves, a mask and work clothes will be needed, expect to get dirty.

\*\*\*All Participants will receive MPTA Certification Of Attendance\*\*\*

### Registration Form

Business Name \_\_\_\_\_ Member #: \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Name of Student (s):

Total \$

_____	_____
_____	_____
_____	_____
_____	_____
_____	Grand Total _____

Method of Payment: ☐ Discover ☐ MasterCard ☐ Visa ☐ Check

Credit Card # \_\_\_\_\_

Name of Card \_\_\_\_\_

Exp. Date: \_\_\_\_\_ CVS Code: \_\_\_\_\_

Signature: \_\_\_\_\_

# Strange Tales from the Towing Industry



## Auto / By News Strategies

When you think of the word “strange,” you don’t often associate it with the towing industry. This industry rarely conjures an image of being weird. Rather, most people find towing to be a simple and easygoing profession. But these stories that come from some tow truck drivers will make you think twice about the towing industry. In fact, you might think that the towing industry has its own adventures every now and then. The next time you call for a tow truck service in Kansas City, Missouri, ask your truck driver if he has any weird stories to tell. Maybe he has something similar to the stories below:

### Don’t Be a Hero

This story is about a man whose car broke down in the middle of a desert, which went from bad to worse. Upon noticing something wrong with his car, the man quickly pulled over to the side of the freeway and turned on his hazard sign. He immediately called for a tow truck service but seeing that he was in the middle of nowhere, he thought that it would take a while before the tow truck would arrive. With that in mind, the man got out of his car to check what was wrong with his engine.

Confident that he would be able to figure out what had gone wrong, the man opened his hood and inspected the engine. But he soon realized that he didn’t know what he was doing. He closed the hood and got back into the car. Unfortunately, he forgot his keys inside the car, so the car was locked. Instead of fixing his situation, the man was now locked out of his car under the blazing sun and with the tow truck still an hour or two away.

### Should Have Called a Tow Truck Driver Instead

A man locked his car with the keys inside. Instead of calling the local tow truck service, he called the local PD. When the police arrived, he told the officers that he needed to get in his car right away because he needed to be somewhere. The police officers told him that they needed his permission to break into the car. He signed a waiver letting the cops break his car open, which in hindsight was the last thing he should have done.

When the cops opened the door, they immediately smelled marijuana. They proceeded to inspect the vehicle for evidence of illegal substances, which didn’t take long. After a few seconds, they found 37 bags of marijuana. What made matters worse for the driver was that he was parked near a school. What should have been a simple assistance from the local police turned out to be a drug bust. That man should have just called the tow truck service instead.

### Broccoli Bloopers

A tow truck service impounded a car, which was perfectly ordinary apart from the fact that when they peered inside, the whole car was packed with broccoli. It was literally filled to the ceiling with the vegetable, and the tow truck people didn’t know why anyone would do that. But that’s not the worst part. The tow truck company hauled the car into their garage in the middle of summer, so the heat was really intense. When they checked the car after a few days, the broccoli was all messed up, and mold was sticking everywhere. They couldn’t even see inside the car because the mold spread and stuck to all the windows. The report didn’t say if they got rid of the car, but hopefully they did.

The towing industry has its own weird stories to tell every now and then. Before you write this industry off as dull and boring, know that people in this industry sometimes encounter strange things.





# Granite City Motor Park

Presents



## “MPTA Member Appreciation Night”

**Sunday, May 23, 2021**

**Granite City Motor Park**  
**2540 Golden Spike Rd NE**  
**St. Cloud, MN 56303**  
**[gcspeedway.com](http://gcspeedway.com)**

Gates open at 4:00 - Racing begins at 5:00

MPTA members will enjoy the following privileges  
by providing your company business card:

**\$5.00 off General Adult Admission Grandstands**  
*(13 years and older \$15.00 and 12 and under FREE)*

**&**

**15% off all Concessions**  
*(Food & Beverages/Alcohol)*



# Minnesota Professional Towing Association 2021 Scholarship Application

The purpose of this scholarship program is to assist young men and women whom are seeking a higher education in order to develop advanced skills.

**Three scholarships of \$500.00 each will be awarded annually to applicants who must be at least a senior in high school and/or 18-25 years of age and is a son, daughter, or member in good standing with the MPTA.**

## MPTA Scholarship Guidelines

- Applicant must have a 3.0 GPA to qualify.
- Applicant must provide proof of performance with application (official school transcript).
- Applicant must provide proof of enrollment for institute of higher education with application.
- Applicant must provide two letters of recommendation from either a teacher, school advisor, or extra circular advisor (i.e. sports coach, club advisor).
- Applications must be returned to MPTA by **May 20<sup>th</sup>** of each year.
- Students may apply for scholarship a maximum of three times.
- Applicants do not need to study in the automotive industry.

### Selection Process:

- The MPTA Board of Directors will select scholarship winners based on the criteria below from the applications:
  - ◊ Accomplishments specified on application (i.e. DECA, FBLA, sports, leadership roles, etc.)
  - ◊ Student's goals, both long-term and short-term
  - ◊ Student's GPA
  - ◊ Student's work ethic (Does the students hold a part-time job as well as attend school?)
- The applications will be reviewed by the Board of Directors at the May Board meeting.
- Scholarship winners will be contacted in late May.
- The Association will give the checks to the students in the spring of each year.

## Applications due no later than May 20th

All applications, letters of recommendations, and transcript should be sent to:

Minnesota Professional Towing Association  
2886 Middle Street  
Little Canada, MN 55117

Phone: 651-487-2231

Fax: 651-487-2447



Application, letters of recommendations, and transcript must be received by **May 20th** for consideration.  
(Please print or type – if not enough space is provided please attach a separate sheet)

Name \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Phone Number (best number to reach you) \_\_\_\_\_

Name of current school \_\_\_\_\_

Name of parent or guardian \_\_\_\_\_

Name of the MPTA member with whom you are associated:

(Applicant must be the son, daughter, or member in good standing of the MPTA)

Business's Name \_\_\_\_\_

Owner's Name: \_\_\_\_\_

Name of the institute of higher education that you plan to attend:

Reason for applying (financial need): \_\_\_\_\_

List extra curricular activities: \_\_\_\_\_

Please describe any awards, honors, or leadership positions you have held/received:

Future goals (long and short term): \_\_\_\_\_

Do you currently hold a job outside of school? If so please provide name of employer:

How do you plan to use this scholarship for higher education?

Return complete application to MPTA, 2886 Middle Street, Little Canada, MN 55117

Phone: 651-487-2231 Fax: 651-487-2447

# Member Directory

<b>Aitkin</b>	Dennis' Towing 320-684-2825	<b>Crystal</b>	North Suburban Towing 763-535-2201	<b>Marshall</b>	Pulver Towing 507-828-5720
<b>Albert Lea</b>	T&W Towing LLC 507-402-9829		Schmit Towing 763-253-1568	<b>Medina</b>	Kelly's Wrecker Services 763-473-0558
<b>Alexandria</b>	Dans Diesel Inc 320-762-7218	<b>Dayton</b>	North Suburban Towing 763-428-8940	<b>Minneapolis</b>	Blaine Brothers 763-780-5130
<b>Anoka</b>	North Star Towing 763-427-4160	<b>Duluth</b>	Dukes Towing 218-722-8885		Bobby & Steve's Auto World West Minneapolis 612-377-4743
<b>Apple Valley</b>	Dick's Valley Service 952-432-2848		Get Hooked Towing 218-461-1234		Bobby & Steve's Auto World Downtown Minneapolis 612-333-8900
<b>Big Lake</b>	Bob's Towing & Recovery 763-262-8697	<b>Eagan</b>	Mark's Towing 651-454-1533		Bobby & Steve's Auto World South Minneapolis 612-861-6133
<b>Blackduck</b>	Bogart's Towing 218-835-4548		Magnum Towing 651-423-7201		Miller Towing 612-827-5591
<b>Blaine</b>	Twin Cities Transport & Recovery, Inc. 651-642-1446	<b>East Bethel</b>	Schmit Towing 763-253-1568		Schmit Towing 763-253-1568
	Dan's Complete Auto Care 763-784-8668	<b>Eden Prairie</b>		<b>Minnetonka</b>	Kustom Karriers 952-938-4680
	Frovik's Towing 763-786-9220		Bobby & Steve's Auto World 952-944-1690	<b>Monticello</b>	Burdas Towing 320-257-5525
	Citywide Service Corp 763-786-9020	<b>Eden Valley</b>	Jack's Towing 320-453-6560	<b>Moorhead</b>	Aggressive Towing & Recovery 218-287-2344
<b>Blooming Prairie</b>	Darrick's Preferred Auto 507-583-9994	<b>Elk River</b>	Collins Brothers Towing 763-241-9177		Ed's Towing Service 218-233-7740
<b>Bloomington</b>		<b>Excelsior</b>	Williams Towing 952-446-9650	<b>Motley</b>	Collins Brothers Towing Of Motley 320-257-5525
	Bobby & Steve's Auto World 952-831-8833	<b>Faribault</b>	Glenn's Service LLC 507-334-4202	<b>New Brighton</b>	Freeway Towing 651-633-5525
	Bobby & Steve's Auto World West Bloomington 952-881-1024	<b>Fergus Falls</b>	Beyer Towing 218-205-6137		Statewide Towing 651-633-4262
	Chief's Towing, Inc. 952-888-2201	<b>Forest Lake</b>	Dan's Towing 654-464-5551	<b>Newport</b>	Absolute Towing & Recovery 651-337-2149
<b>Brooklyn Park</b>			Twin Cities Transport & Recovery, Inc 651-642-1446	<b>Oakdale</b>	Twin Cities Transport & Recovery, Inc. 651-642-1446
	Citywide Service 763-424-4900	<b>Golden Valley</b>	Feist Automotive 763-544-5512	<b>Owatonna</b>	Dean's Westside Service 507-455-1950
<b>Brainerd</b>	Collins Brothers Towing Of St. Cloud, 218-822-5525	<b>Hamel</b>	MN Towing and Repair 612-326-6687		Sweet Towing & Repair 507-451-3424
<b>Burnsville</b>	Captain Towing 952-856-2901	<b>Inver Grove Heights</b>			
<b>Cannon Falls</b>	Siewert's Towing 507-263-4791		South East Towing 651-451-9721		
<b>Clearwater</b>	Blaine Brothers 320-558-9966	<b>Ironton</b>	AutoSmith Service Group 1-218-545-5715		
	Collins Brothers Towing & Repair 320-257-5525	<b>Lafayette</b>	Five Star Towing 507-843-2677		
<b>Columbia Heights</b>		<b>Lakeville</b>	Marek's Towing & Repair 952-469-3182		
	Bobby & Steve's Auto World 952-944-1690	<b>Little Falls</b>	Collins Brother Towing Of Little Falls 320-257-5525		
<b>Coon Rapids</b>	Highway 10 Towing 763-757-6789	<b>Loretto</b>	Burdas Towing 320-257-5525		
	Corky's Towing 612-919-1106	<b>Mankato</b>	Affordable Towing 507-388-8697		



# Member Directory

**Paynesville**  
Collins Brothers Towing & Repair  
320-257-5525

**Plymouth**  
Plymouth Automotive  
763-544-3202  
Frankies Towing Co  
763-595-0321

**Ramsey**  
Nicety Towing  
763-245-2619

**Red Wing**  
Midway Auto  
651-388-8296  
Siewerts Garage  
651-388-9163

**Rochester**  
CSC Towing  
507-289-8344  
Rochester Towing, LLC  
507-288-7317  
Pulver Towing  
507-282-3851

**Rogers**  
Burdas Towing  
763-428-9911

**Sauk Centre**  
Centre Towing Inc.  
320-352-1500

**Savage**  
Allen's Service Inc.  
952-894-1000

**Scanlon**  
Blaine Brothers  
218-879-6681

**Spring Lake Park**  
Citywide Service  
763-432-4550

**Spring Valley**  
Southland Auto & Diesel  
507-724-8778

**St. Anthony**  
Twin Cities Transport  
& Recovery, Inc.  
651-642-1446

**St. Cloud**  
Collins Brothers Towing  
Of St. Cloud, Inc.  
320-257-5525  
Andy's Towing  
320-251-5691

**St. Francis**  
Ark Towing & Recovery  
763-434-1686

**St. Paul**  
Twin Cities Transport &  
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651-642-1446

**Stillwater**  
Stillwater Towing  
651-439-5744

**Strandquist**  
Nordic Towing  
1-833-667-3421

**Sunburg**  
Dans Diesel Inc  
320-264-5852

**Vadnais Heights**  
Toufong Towing & Autobody, Inc.  
651-770-0403

**Vernon Center**  
Giefer Towing & Service, Inc.  
507-549-3300

**Virginia**  
Armory Shell Towing & Service  
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**Waseca**  
Bocks Service Inc.  
507-835-5407  
Tesch Service Center  
507-835-4610

**West St Paul**  
Bobby & Steve's Auto World  
651-455-2788

**White Bear Lake**  
Twin Cities Transport &  
Recovery, Inc.  
651-642-1446

**Willmar**  
City Line Towing  
320-231-3869  
Dans Diesel Inc  
320-995-6108  
Ed's Service Center & Sales  
320-235-5945

**Winona**  
Borkowski Towing & Salvage  
507-452-9073

**Zumbrota**  
Bergs Towing & Repair  
507-732-5613

## IOWA

**Des Moines**  
Hanifen Co, Inc  
515-243-3205

**Sioux City**  
Meier Towing Inc  
712-258-0609

## NORTH DAKOTA

**Bismarck**  
Berg's 24 Hour Towing  
701-663-6491

**Grand Forks**  
Nordic Towing  
1-833-667-3421

## SOUTH DAKOTA

**Big Stone**  
The Shop, Inc.  
605-862-8215

**Sioux Falls**  
Ace Towing Inc.  
605-332-2173

## WISCONSIN

**Baldwin**  
Day & Nite Towing, LLC  
715-684-3359

**Balsam Lake**  
Lake Services Unlimited  
715-857-5753

**LaCrosse**  
Goldbeck Towing Service  
608-781-4869

**Independence**  
Kabus Auto Body & Recovery  
715-985-2252

**Roberts**  
Jerry's Towing  
715-749-4450

**Superior**  
Lake City Towing  
218-722-7781

## ASSOCIATE

### Auto & Equipment Sales

Twin Cities Wrecker Sales  
Rod Pellow 651-488-4210  
Worldwide Equipment Sales  
Jeff Irr 815-725-4400  
Zip's Truck Equipment  
Paul Rottinghaus 1-800-222-6047

### Health Insurance

Health & Life Financial Services  
Kevin Urlaub 763-287-0055

### Impound Services

eImpound  
John Haliburton 218-461-1234

### Insurance

Insuring Minnesota  
Rick McIntosh 952-469-0425  
Midwest Insurance Service  
John Hall 651-439-5939  
Prime Insurance  
Glenn Lukacs 801-304-3776

### Roadside Assistance

TowTrax  
Dan Messina 769-774-0340

### Safety Alerts

HAAS Alert  
Noah Levens 833-433-4227

### Uniforms

Cintas  
Brad Beyer 763-391-5266

# UPCOMING EVENTS

## **Basic Light Duty Tow School**

May 19, 2021  
7:30 am - 5:00pm  
Held at "Together Place  
Church"

**\*\*see registration form on  
page 9\*\***

## **MPTA Member Appreciation Night**

May 23, 2021  
Granite City Motor Park  
**\*\*see insert on page 11\*\***

## **MPTA Board Meetings**

Please watch Facebook  
for future Board meeting  
dates and times

